



## **Cancellation / No Show Policy**

We understand that situations arise in which you must cancel your appointment. It is therefore requested that if you must cancel your appointment, you will provide at least 24 hours notice. This will enable another person who is waiting for an appointment to be scheduled in that slot. We are unable to offer that appointment slot to other people if less than 24 hours notice is given.

Appointments canceled with less than 24 hours notification may be subject to a

\$	CANCELLATION fee.
Clients who do not show up for their appointment without notification will be	
considered a NO SHOW. Clients may be subject to a	
\$	NO SHOW fee.

The Cancellation and No Show fees are the sole responsibility of the client and must be paid in full before the client's next appointment.

We understand that special unavoidable circumstances may cause you to cancel within 24 hours. Fees in this instance may be waived, but only with approval.

We believe a great relationship is based upon understanding and good communication.

Questions about Cancellation and No Show fees should be directed to